



Breakthrough Outreach Shelters Network Hi Tech Rover

Impact Report

Ours has been 100% pro bono work from the start. No government funding. Very little private funding. Much of what we've accomplished was made possible initially by the Founder's own funding. This partial list is based on intake forms that we began using partway through our journey. Many of those that we've helped, such as hundreds from the Jungle encampment and others are not accounted for but were provided services on one level or another.

We estimate that we've helped thousands over the years. Below is a mere sampling from the last 18 months from our young pilot program. It evolved and got better with every outreach.

In addition to other practical help that we provided, all those that we encountered in our outreach were offered: Shelter connection, recovery/detox encouragement & connections, First Aid, Resource Connections, Food Connections, Clothing Connections, Hospital Transportation, Legal help, Medical/ Dental and pet care referrals/resources, ID help, Birth Certificate replacement in SCC, Cell phone connections most importantly, emotional support and encouragement. Family atmosphere built on trust.

Santa Clara County sent outreach workers to attend our events and they offered: DMV vouchers, Calfresh sign up and help with answering questions about other social services.

Resume/Job Searches/email/net training = helped approximately 410 people with these services

Housing Searches = Helped approximately 260 people with these services

Relocation Workup/research = Helped approximately 69 people research relocation in and out of state, more affordable areas.

Brought to THU/Shelters: Helped approximately 64 people get into THU, interim programs and/or shelter beds.

Recovery Detox: helped approximately 45 people get into detox/ recovery programs

Family Connections: Helped approximately 28 people with research for family members and connections.

In addition to foregoing, below are examples of other types of significant help that we've provided most of which resulted in permanent solutions and major life impact for the recipients.

Mother - 9 month pregnant woman + 3 children living in car

Got them and kept them off the streets in a motel and other means from day 1 through move in to their apartment. Helped with all practical needs in the meanwhile, as well as job/housing search, CalWorks connection (day care) and more. We did e sponsorship flier, reached out to 500 churches, community members for help to fund motel stays. San Jose Sharks got flier and featured us at their 12/23/16 Sharks game for their 50/50 raffle. Raised 10k for the family and 100% of it went to advance rent/deposit Helped with rental searches. Moved them into new apartment 2/1/17. Starting full-time job 3-6-2017

Dave - Former SJSU Professor, homeless in car

Connected Dave to detox/recovery program, helped him get a job and SLE, connected him with his family in Massachusetts. After 12 years of drug addiction and homelessness, Dave has been clean and sober for nearly 1 year and is the asst. manager of a local pharmacy in San Jose and on to becoming a manager hopefully in time.

Juan - Veteran living in trunk of car

Got him out of car into perm housing and 2 jobs in 2 weeks
Counseling, family reconnection, resume, email, job searches, helped him get 2 jobs and rooms to rent (back to back). Applied and tested for a sheriff position for the County. Juan has stayed off the streets and has restored the strong bond with his family, he continues to be a close friend of ours.

Ron - former foster runaway, mental illness living in car

Ron is very special to us and always will be. He ran away from foster home at 13 and got caught up in drugs, lost his way and developed mental illness. Now at 60 years old, all alone in this world, he can't remember where his family is and their names. We brought him to Monterey County Library and Salinas to do research re his birth parents and foster parents. Found the home that he was born in and took pictures. Got him a drivers license (2 times), phones (3 times), worked with his benefits manager, social security card, birth certificate and so on. Ron was being taken advantage of, his checks were being stolen from him from a former landlord. We saved him from that abuse and got the checks redirected, got him into a safe home permanent housing out of car.

Joey and Daniel - Living at loading doc on 3rd and San Salvador Church.

We were able to get Daniel, a disabled 60 year old man that had spent most of his adult life in prison. We got him into permanent housing within weeks of meeting him. He is still there. Joey was resistant to permanent housing so we got him into a THU and he eventually got to work and is doing well. No more life on the loading doc for these 2 gents!

Family of 6 living in van with broken window

we sponsored them to get funds to fix their window and brakes so they could drive van to Nevada. Helped them get on low income housing list in that County. Did resume submissions and applications for rentals. They relocated there and moved into a house, last we knew she was working at the hospital and he was going to be starting a new job.

Cassandra, single mom and 1 year old baby - Christmas eve outside in rain no shelter

we sponsored her. No shelter available, stayed with Karen Addato at her home for 2 months. Got job, THU eventually and ultimately ended up moving back to midwest with her mother.

Trista and 14 year old living on side of 280 in tent

Helped with practical needs, resume, got her 2 jobs, clothing for work, food etc. No shelter available. we sponsored her. Got 2 plus weeks of motel stays covered to bridge gap until move in to apartment. Worked with 2 different agencies to get them in to apartment in Gilroy. Joint effort!

15 year old Teen + Mom living in Jungle

Worked with Cindy at school district to bring Diamond into school at Yerba Buena. She had not gone for 2 years. Met her and her mother while doing weekly outreach at Jungle..trust building. Got mother a job interview as outreach worker.

Terence - relocate back to Chicago with family

esponsorship Homeless man at St. James park, came on board Rover, found family member we bought ticket, got food/clothing for journey, delivered him to bus station.

Shannon - Homeless woman stranded in San Jose

Had a car but no gas, stranded living in car. Verified that she was renting a mobile home in Portola, 4 hours away, spoke with Landlord. Paid for gas card and food for her journey.

Family of 4 with young baby stranded San Jose

They came on a bus to visit his mother with their children, they awoke to find that his mother had taken their wallets, purse and other belongings in the night (addict). They came to us with only a stroller and the clothes on their back and we got them bus tickets back to Sacramento that night. Drove them to San Francisco - Mega Bus.

Steve - homeless living in St. James

Connected him same day with a 90 day THU, stopped drugs! Resume and fill out applications. Got job moving company. Family reconnection. Still off streets.

Natalie - deaf mute living downtown San Jose

Family reconnection. Filled out and delivered application and supporting documentation to Country Woods apartments in San Jose, worked with landlord over many months. Got her approved to move in.

Salvador - living on R/R tracks in tent near Walmart Monterey Road

40 years living on streets. Got him a drivers license, gathered his income and bank statement documentation. Trained him on internet Craigslist, room for rent searches. Submitted applications. Negotiated with landlords (phone and in person), got him approved in retirement community, room for rent with other senior for \$400 a month - Los Banos.

Maria C. - mother of 2 timed out at shelter facing homelessness

e sponsorship, covered motel stay to bridge gap until they moved in to their room for rent. Resume, job help, got her an interview at McDonalds. Helped with Cal Works connection and called churches to cover day care while she looked for housing, jobs. We've helped Maria several times over the last 2 years and have collaborated with agencies. Negotiated a 1 month extension for them at the family shelter and moved her belongings for her to the next shelter. They are perm. housed now with a member of church renting a room to them.

Single Mother and family - living in van San Jose

e sponsorship, paid for motel stay to bridge gap until they moved in to room for rent. Mother, boyfriend, daughter and grand children all in van. Helped with resource connections, job and housing search for all adults in family.

Valerie - woman prone to strokes, diagnosed with emphysema living outside San Jose

Within 24 hours we found a rental in Los Banos, did application, negotiated with landlord and got sponsorship for deposit and first month rent. Moved her the next day by 5 pm. Off the streets!

Warren - homeless man relocated to Turlock

Valerie sent her brother the next day and we relocated him to Turlock to be with a friend. 2 family members off streets in 2 days.

Paul - dying man from Jungle living outside - congestive heart failure chronic

we sponsored. We were able to keep he and his wife in a motel for months until he passed away. He had lived in the Jungle for 12 years and had congestive heart failure after they were displaced. They gave him only months to live. We had volunteers doing weekly and sometimes daily visitation and helping to drive them to doctor appointments and such. Making him comfortable in his last time on this earth.

James - homeless man St. James Park relocated to THU in New York

Spoke with service provider Director at THU in New York that the client knew, arranged for a bed to be held for him. sponsored, relocated him same day.

Alyssa - 9 month pregnant woman living alone in San Jose field - no prenatal care

Found her, brought her to hospital for prenatal care same day, no shelter would take her because she was weeks away from giving birth. She stayed in Karen's home, got sponsored for motel. Discussed options with "Real Options".

Family of 4 living outside - relocated out of state

Mother had lost her husband while feeding the homeless years ago, he was shot in front of her and her child. She fell down emotionally and ended up homeless with her mother and 2 young children. sponsored. Able to help them get their housing voucher transferred to Texas and got them relocated there within 2 days. Worked with Texas shelter to reserve beds for their family.

Jeanette - African refugee from the Congo homeless at DeAnza

F/T student living on DeAnza campus outside. No shelter beds available. She stayed with Karen at her home. Helped w/all practical needs. Worked with SS agencies to try and find shelter for months in bay area, to no avail. We found her permanent apartment share with other single woman same age.

Donald - Veteran living outside at St. James

Verified with case worker in Florida that he had a file with them. Helped him find an affordable area to relocate to . sponsorship = relocated him same day to Florida.

Hilary - cancer patient and 4 year old in car

needed only temp help for motel. sponsorship same day off streets. 1 week.

Mother and baby - Living in Car, passing through town, Car towed at Pep Boys

They lived (were homeless) in San Diego and they were on a road trip. Stopped in SJ to visit friend and car was towed with all of their belongings, baby food, clothing etc. They had nowhere to stay. Shelters full. The fine was \$900 and tow truck company refused to release car without payment. Karen worked with Corporate headquarters over the week end at Pep Boys and got Pep Boys to pay the tow truck company \$900 to release the car by Monday. Brought client there to pick up car, put gas in their tank and they left for San Diego.

Single pregnant mother plus 2 living in small RV north SJ

Only spanish speaking, got translator and found that her RV was going to get towed for past due registration, no family around here, no shelter available. Got sponsorship to pay \$963.00 in past due fees and brought her to DMV. Tried to find her safe parking for RV, to no avail.

Arn. Vanessa with Baby G - Tent in San Jose

Living outside in tent with newborn, he was starting his job needed work boots and safe place for family. Got 2 weeks motel and work boots through sponsorship. Helped her with resume/ job search.

Young couple living in tent on 280 freeway with newborn baby "max"

Two teens found in tent with crying newborn baby 5 weeks old. No shelter available in County. sponsorship for 2 weeks stay motel.

Ivar - mentally ill man from Jungle reconnected with family and his trust fund

Found and called his sister in South bay who had not heard from him in years. Reconnected at Thanksgiving brought him to meet them in San Jose on the Alameda. Grand reunion.

Kwan - Chinese speaking, mentally ill woman roaming living outside.

Had her stay at Karen's home, worked to find translators (did not speak any english). Found that she had a aging father in Milpitas with medical problems and that she would go and stay with him in garage at times on couch. Brought her to Milpitas.

Jose, Abbey and Davi - homeless, stranded in broken car in SJ parking lot 2 teens with 21 year old.

Their mother was recovering from major surgery, kids alone. 21 year old had learned of their situation and came to care for them. esponsorship. Arranged for a tow truck to come, towed car to shop, fixed car. Put in motel. Eventually they got apartment. Worked with agency.

Romanian Family of 4 Target Parking lot Coleman Ave.

Found young family with toddler and 7 year old begging for money. Same day, set them up with car seats, food, groceries, gas, set wheels in motion for e sponsorship to help with their rent payment. Arranged for a translator. Spoke with Landlord. They did not speak any english.

Clarita - homeless 19 year old w/dog in Target parking lot Coleman, no shoes

She had gotten kicked out from her home, parents told her not to come back. She had no friends or family. Could not get in to the shelter because of dog. Stayed at Karen's house for a few days, Called home first and made arrangements, had to bring the dog to get shots/records before could get into home first. Got her set up with dmv voucher, ID, harness, resume, career clothing and brought to interviews.

Javier - homeless in SJ relocated

Verified he had a case manager in Stockton, spoke with her - Vanessa. Paid for ticket to Stockton and delivered him to the bus station with food for the trip.

Aurora - 70 year old homeless woman SJ

Worked for a month to search out retirement homes that she could afford. Found one out of the area. Filled out application, gathered and provided supporting documents, worked with landlord. Got her approved to move in to a brand new complex that was just built.

Taylor - homeless man back to Santa Barbara

Young Homeless man in SJ, we reconnected him with Uncle Justin (through FB), spoke with him and found that he works with the homeless population in that area and wanted Taylor to come be with him. esponsorship, Paid for ticket and delivered him to bus station with food.

Susan - single mom + 5 kids facing homelessness within 3 days

sponsorship: Did full scale campaign with emails/fliers to get back rent paid to prevent homelessness. Was successful in getting \$2500 together and clearing back rent with a collaborative effort. No longer at risk.

Bernal - homeless family of 7 living in truck SJ

sponsorship : 2 week motel stay, helped with job/housing searches out of area.

Young mother and 4 year old in car fleeing domestic violence

No shelter beds available. sponsorship Motel stay for 2 nights, called stockton family shelter got a green light for them to go there.

Leola, 89 year old homeless woman in RV

City of SJ referred this case to us. Her case manager finally found apartment and they could not get her to agree to move. She refused to move. Karen went and spoke with her to convince her to move and she agreed finally. She had lived in the RV for 12 years since her husband dies and had 2 wild cats and was a hoarder. BOSN went in and moved all of the belongings out of the 38 foot RV, including the wild cats, and moved her in to her new apartment. Visitation thereafter.

Senior Woman in San Jose Apartment move out - eviction/ hoarder/bed bug infestation

There was no agency that would help this woman move belongings out and we got called in. She had no friends or family. She needed her things to be brought to storage and it was the last day to move out. Two movers that were hired refused to go into the unit and left because of hoarding/bed bug issue and due to the condition of the tenant (unsightly skin issues - bedbugs). We spent hours sorting through the belongings to help her choose which to leave/bring. Found a man with a truck to help, Moved her into storage. Dropped her at motel. Gave her resource info on shelters. Did not want any other help. Coordinated with landlord, agency.

Steve - Veteran sleeping in the park

Worked with various agencies over 1 years time to get Steve into Kirk Ave and into various Vet programs. Family reconnection, often spoke with his family. He has moved in to Kirk, Steve is safe, warm and sober...doing much better. Saw Steve nearly every week for 1+ years. Steve would not speak with anyone but us, he had trust issues when we first met him, he has since opened up.

Yesenia - homeless Single mom + 5 in car

sponsorship motel stay 1 week. Resource connections, offered help with job, relocation.

Christine - Homeless Single mom with children

Temporary shelter stay, bridge gap. Offered resource info, relocation and job help

Javier - Homeless man SJ relocation back to Stockton

Wanted to move back to family/friends in Stockton. Paid way, dropped at bus stop and gave food.

Brian - man/wife living in car broken window

no couple shelters available, wanted to stay together in car. Car window broken would not roll up.. cold. sponsorship: Got car window fixed.

Man and girlfriend in San Jose living in truck with flat tires in unsafe area

sponsorship got two used tires for them. offered resources, recovery beds, job/housing help

Anthony former prison inmate could not find work!

He had spent his whole adult life in prison, came out at age 53 could not find work, rejecting everywhere he went. Never had a job ... in jail. He was about to give up and was angry. We did resume, set up appointment with our contact at Walmart, brought him to the interview, career clothing, introduced him and he got the job all in 2 days. last we checked he was there doing great and had the best attendance record of anyone in the store!

Young couple living in tent relocate

They had had enough of living outside, we worked on vetting certain areas, looking at rents, housing costs etc. They decided to go to Stockton. Got them set up for 30 day stay at shelter there, bus fare, delivered to station with food all SAME DAY. We applied for apartments and they ended up getting a call back first week while there.

Homeless young woman, runaway, getting beaten up on streets SJ

Came to us crying, telling of men that had hit her. She wanted to go home. I called her mother in Nebraska and got the green light. Brought her next morning to station with food/clothing for her trip. Made appointment with career counselor at local college for her that next week.

Young woman reconnected with family Santa Cruz

Homeless woman living outside wanted to reconnect with family. Drove her to Santa Cruz and we went to several houses that she had remembered until finally finding her brother. It was heartwarming. She moved in there temporarily. I helped her with drug rehab/recovery resources in that area. Great pics of them ..reunion.

Young lady, brought to court in Benicia met with attorney

No family or friends would help her, she had to go to face the judge in Benicia and was prepared to go to jail. Drove her there for hearing, stood up to speak in court on her behalf and met with attorney. The judge was lenient and let her go. Reconnected with her family and drug rehab.
